

ABSTRACT

A system for monitoring business performance indicators in a networked environment. The system comprises a data source having a predefined format, an agent communicatively coupled to the data source, wherein the agent is configured according to the data source format and wherein the agent is operative to gather data from the data source and translate the data into a first modified format thereby creating modified data. The systems also comprises a reaper communicatively coupled to the agent and configured to retrieve the modified data from the agent, a data repository communicatively coupled to the reaper and configured to store the modified data, an alert detector communicatively coupled to the data repository and configured to compare the modified data with a first configuration parameter, and a dashboard controller communicatively coupled to the data repository and configured to display the modified data in a format defined by a second configuration parameter.